

Vee-session Credit Rules

- New members receive *one FREE session*.
- Attendees may join a session up to *4min late* and thereafter the session is locked and attendees cannot enter. At this point attendance is determined.
- A *student may leave* a session within the first *5 min grace period* and receive a *refund of their credits*.
- If *student is absent* from their booked session, *the tutor is paid* if they are in attendance for the first 4min.
- If a *tutor is absent* from a student booked session, *credits are refunded* to the student.
- After 5min grace period, if *student leaves early*, they are *charged credits*.
- After 5min grace period, if *tutor leaves early*, then *student's credits are refunded* and tutor is not paid.

Respect & good relationships create good value

These rules are established for our automated system.

We encourage cooperation.

If audio/video fails in middle of session, a tutor could set their rate at 0 for the student's next session to continue the relationship.

